

Quality guidelines

These guidelines for quality supplement company policy (doc 00299) and provide more detail in the form of principles of action for responsibly dealing with the product of our work.

I will only pass on products if they are in the condition I would like to receive them in.

I will report scheduling bottlenecks in good time.

I will only keep data and information in one place (single source of truth).

I will learn from any mistakes made – why they happened and what I can do to prevent them from happening again.

I will feel responsible for my work.

I will uncover errors as early as possible.

The illustration shows the growth of troubleshooting costs the longer the error is left undetected, and highlights the importance of uncovering errors as early as possible.

